



**Guelph CHC**  
growing healthy together

## **Client Feedback**

### **All feedback will be viewed as:**

- **An opportunity to improve the work we do at Guelph CHC.**

### **What clients need to know:**

- **You have the right to provide feedback and/ or make a complaint if you are feeling unsatisfied with your experience at Guelph CHC.**
  - **You are encouraged to address the person with whom you are dissatisfied directly or contact the Clinical Services Manager.**
  - **Guelph CHC aims to address your feedback within 5 working days.**

### **To provide your feedback:**

- **Contact Thomas Wright, Clinical Services Manager at 519-821-6638 Ext. 407. Or scan QR code to email.**
- **Your feedback will be directed to and supported by the most appropriate manager at the Guelph CHC.**

