

2021 Community Hot Weather Response Plan for People Experiencing Homelessness



Hot Weather Alert:

This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone on the street in need of assistance?

Is it a life threatening emergency?

Call 911

They need assistance, but not an emergency response.

HERE 24/7: 1-844-437-3247

Guelph Police Service non-emergency line: 519-824-1212
Wellington County OPP non-emergency line: 1-888-310-1122



I'm looking for an emergency shelter...

Adults (25 years +) & Families

Day (8am-8pm) - Call: 226-821-3345
Night (8pm-8am) - Call: 519-837-0080

Youth (16-24 years)

Call: 519-837-3892



Locations (If emergency shelters reach capacity, overflow options are available so everyone has a place to go.)

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
Royal City Mission (50 Quebec St.) 1:00 PM - 6:00 PM (Monday - Saturday)						CLOSED	
23 Gordon Emergency Shelter (23 Gordon St.) 8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)							
Guelph City Hall Cooling Centre (1 Carden St.) 8:30 AM - 4:00 PM (Monday - Friday)						CLOSED	10 AM - 5 PM* (Only during heat warnings)

***Please note:** City Hall will also be opened on Sundays from 10:00AM-5:00PM when Heat Warnings are issued by Environment Canada.

Environment Canada Criteria for Heat Warnings: Issued when 2 or more consecutive days of daytime maximum temperatures are expected to reach 31°C or warmer and nighttime minimum temperatures are expected to fall to 20°C or warmer. They are also issued when 2 or more consecutive days of humidex values are expected to reach 40 or higher.

Takeaway Meals (Meals are also provided onsite for individuals staying in emergency shelter.)

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
Hope House (10 Cork St. E) 10:00 AM Breakfast (Monday - Thursday)					CLOSED	CLOSED	CLOSED
Royal City Mission (50 Quebec St.) 1:00 PM Lunch (Monday - Friday)						CLOSED	CLOSED
 6:30 PM Dinner (Monday - Saturday)							CLOSED

Holiday Hours	Emergency shelters including 23 Gordon Emergency Shelter Royal City Mission	No change to hours	City Hall Cooling Centre Hope House	Closed on July 1st and August 2nd Closed on August 2nd
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