




**Summary Evaluation:**

This five-month pilot program offered a very promising outcome. Results below offer how the Peer Worker supported clients.

 <p><b>670 Client interactions</b></p>	<p>Interactions were about:</p> <ul style="list-style-type: none"><li>→ Client escalation</li><li>→ Client support/safety</li><li>→ Client sleeping on street/walkway</li><li>→ Clients request for resources/drug use in public</li></ul>
 <p><b>145 Calls for Support</b></p>	<p>Support offered to Locals Businesses included:</p> <ul style="list-style-type: none"><li>→ Provide training to solve conflict,</li><li>→ Concerns about potential client overdose,</li><li>→ Provide support for staff safety,</li><li>→ Disposal of drug use equipment and,</li><li>→ Requests for education.</li></ul>
 <p><b>= Over 100 Participants attended</b></p> <p><b>24 Presentations to local Businesses &amp; Agencies in Downtown Core</b></p>	

**Testament:**

*"I'm reaching out because I attended one of the peer worker's workshops last week through my place of employment and wanted to give some feedback.*

*I think this program is absolutely a step in the right direction. We should all be working together to support our community. The workshop was honest, personal and an important reality check that I think Guelph needs if we want to move forward increasing safety, improving lives and making our downtown core a better place for everyone.*

*I believe it's crucial for this program to continue past its trial phase. I believe it's essential for the peer to have team members. It's what our community deserves."*

*--Downtown business owner*